

MH Retreat Programme Booking Agreement

Definitions

The following definitions have the same meaning whether they are singular or plural.

'Commencement Date' means the date of the Agreement

'Agreement' Your offer to purchase the Retreat Programme which comes into force as soon as GTG provides written confirmation of Your booking to You by email

'You/Your' means you, a client booking a place on the MH Retreat Programme offered by GTG either on GTG's website or the website of an affiliate, at one of GTG's live events, or a telephone booking made with one of GTG's authorised consultants.

'GTG' means GTG Management Ltd, a company incorporated and resident for all purposes in the Republic of Ireland whose registered office is Joyce House, 22/23 Holles Street, Dublin 2, Ireland which acts as a collecting agent for the Retreat Programme event on behalf of the Provider.

'Terms and Conditions' means the terms and conditions set out below which form part of the agreement, as amended from time to time.

'Provider' GTG International Limited as the provider of the Retreat Programme events presented in the USA.

'Retreat Programme' means the five day interactive coaching event known as the MH Retreat provided by the GTG coaching team led by Matthew Hussey who in personal attendance at the event.

'Rules and Restrictions' means the terms and conditions applicable to the Suppliers with whom You have a separate agreement.

'Service' means a service introduced to you by GTG but provided by the Provider or a third party Supplier such as the hotel operator providing accommodation

'Supplier' means a supplier of Services such as a hotel operator or other Service supplier.

1 Booking your Retreat Place

Confirmation

Confirmation of Your booking of a place on the Retreat Programme, which includes the essential elements such as the location, where already fixed, and the date and cost, will be sent to You by email and on receipt of this email You can be assured of Your place on the Retreat Programme specified.

The agreement between You and GTG comes into force as soon as GTG provides written confirmation of Your booking to You by email. These Terms and Conditions apply to the agreement for provision of the Retreat Programme to You by the Provider and the provision of Services where GTG acts solely the interface between You and the Suppliers offering the Services such as hotel operators.

2 Hotel Accommodation Services

Hotel accommodation is offered separately by the hotel

Supplier and the Services are subject to any Rules and Restrictions made by the Supplier offering the accommodation. These may include restrictions on changes and/or charges for cancellation imposed by the Suppliers. As a general rule GTG's contract with Suppliers for hotel accommodation provides that no changes can be made within 60 days of the event programme and that charges/penalties will apply beyond the cost of the accommodation not being used for such late cancellations.

All payments for accommodation must be settled directly by you with the hotel Supplier during your stay, usually at the end of your stay. Occasionally our hotel Suppliers may require individual attendees bank card or credit card details when we finalise the room allocations in the month prior to the event.

Prices provided by us on behalf of Suppliers refer to accommodation prices negotiated and contracted by us with the supplier on your behalf but do not include any food, taxes, fees, resort fees, charges for optional supplements, minibar snacks or telephone calls.

Use of rooms

You are reminded that, in general, rooms are only available from 14:00 and have to be vacated by 12:00, irrespective of the time of arrival or departure or the means of transport used.

Hotel Classification

You should always keep in mind Your purpose in attending the Retreat Programme. The standard of hotel is not relevant to the Retreat Programme, or the process you will go through during the five days, nor the Retreat content, and certainly not the results which you will obtain for yourself after attending the Retreat event.

We make every attempt to obtain high standards of accommodation and service for you in our choice of hotel Supplier. However the indication of the comfort level given to any hotel in our descriptions which may be used in any content either on our Website or provided directly to You corresponds to a classification based on local standards in that country and from information provided to us by the hotel Supplier. This classification is provided only as an indication. You should be aware that standards can vary between hotels of the same class in different countries, and even in the same country. Please refer to the individual hotel website or travel feedback websites if you have particular concerns regarding any chosen hotel Suppliers standards or facilities. Accommodation in all hotels, whatever the rating, is in standard rooms unless otherwise stated.

Activities

It is possible that, from time to time particular activities offered by hotel Suppliers shown in our description of the accommodation are cancelled, for example as a result of weather conditions or force majeure, or other reasons.

3 Travelling to the Retreat

You are responsible for making your own travel arrangements to and from the Retreat Programme and for the cost of Your travel. Your email confirmation will include details of the location of the Retreat Programme, if this has been selected already by You, with travel

information which will help You to plan and arrange your travel. You are advised to make your travel reservations at the earliest opportunity.

Travel Documents

It is Your responsibility to make sure You are aware of any stipulations concerning passport, visa, currency and health regulations relevant to Your travel to the Retreat Programme location, and to comply with them.

When travelling from outside some countries, including the USA, have immigration requirements that require Your passport to be valid for a minimum period after entering the country, typically 6 months. If Your passport is in the final year of its validity You are advised to confirm any necessary requirements before finalising Your travel plans.

For information on visa requirements You are advised to contact the embassy of the country in which Your chosen Retreat Programme is being held. It can often take some time to obtain a visa so You are advised to apply in plenty of time.

All travellers wishing to enter or transit through the USA under the Visa Waiver Program (VWP) do not require a visa but instead must apply for authorisation to travel using the Electronic System for Travel Authorisation (ESTA). Please allow sufficient time when making an ESTA application. Such an application can be made as late as 72 hours before departure.

It is recommended You make Your application now to ensure that there are no issues arising. For further information and to make the application online visit the US Department of Homeland Security's website at <https://esta.cbp.dhs.gov>.

You should also make sure that You are aware of any changes to visa requirements before You travel. You are responsible for complying with all such requirements that may be needed and GTG accepts no responsibility if You do not possess the correct travel documents.

Travel Safety

GTG advises You to review any health advice and requirements, travel prohibitions, warnings, announcements and all advisories issued prior to booking travel to any international destinations.

Travel Insurance

You are advised to take out travel insurance that covers the consequences of cancellation through Your illness and other relevant risks of Your cancellation and ensure that such a policy provides cover for certain special risks such as the cost of Your transport home in the event of an accident or illness whilst on the Retreat Programme as You would be advised have in place anyway whenever travelling.

4 Financial conditions and payment procedures

Payment

Unless specified otherwise the basic cost of the Retreat Programme itself is always expressed in GBP.

Deposit Payment

You are required to pay a deposit of £500 within 7 days of

this agreement if this has not already been paid. In certain circumstances a lower initial amount may be accepted by our authorised consultant however in these circumstances the full deposit amount remains due and payable and must be paid within 90 days of the date of this agreement. This is a non-refundable deposit and is applied in reduction of your Retreat Fee.

Balance Payment

If after payment of Your deposit there remains due a balance of Your Retreat Fee then this balance is payable in full at least 28 days prior to the date of Your chosen Retreat Programme. Our authorised consultant may agree to accept payment of this balance from You in instalments to suit your personal financial planning and in these circumstances any remaining balance due must be paid in full 7 days prior to Your chosen Retreat Programme.

Payment for Services (e.g. Accommodation)

Any indication of Supplier costs provided by GTG will generally be expressed in the currency of the location where the Services are provided. Where these cost indications are expressed in GBP and this is not the currency of the location where the Services are provided then You should note that these costs are estimated based on current exchange rates and therefore allowance must be made for any fluctuation in exchange rates which will affect the cost of the Services at the time of the Retreat Programme.

GTG is not a co-vendor and has no association with any Supplier with whom we reserve Your accommodation arrangements and the price of these accommodation Services booked by GTG on Your behalf must be paid directly to the hotel Suppliers usually at the end of your stay.

Local taxes and Payments

The local authorities in certain countries may impose additional taxes (tourist tax, etc) on the cost of hotel Services provided by Suppliers which have to be paid locally. You are exclusively responsible for paying any such additional taxes.

Payment to different parties

You may be charged by more than one party in respect of Your booking, for instance, by GTG, or such other party as may appear on Your credit card or bank statement, depending on the Services booked and how we process Your payment. The total amount so charged will not exceed the total price of the Retreat Programme or the agreed price for any other Services you have requested.

5 Requests for Changes and Cancellation

If You have a request to change or cancel Your chosen Retreat Programme such a request must be submitted by email to retreat@gettheguy.co.uk. All such requests will be dealt with by GTG on behalf of any of the hotel or other Suppliers concerned.

Change of Booking Requests

If after booking You want to change from Your selected Retreat Programme to any other Retreat Programme of different date or location You must notify GTG by email to retreat@gettheguy.co.uk. We will agree to a change of date and/or location free of all charges providing Your request is received more than 35 days before the commencement of

the Retreat Programme on which you are booked.

We will do our best to make the desired changes to Your booking even after this date but You must be aware that we may then incur charges imposed by the Suppliers and You will need to pay for any such charges prior to GTG providing You with a place on a Retreat Programme or other event of different date to Your original booking.

Effects of Cancellation

In the event of cancellation no deposits are refundable but we may, solely at the discretion of GTG, apply any deposit paid as a credit against the cost of any other GTG programme of Your choice. However please note that GTG is subject to the Rules and Restrictions of Suppliers and other irrecoverable costs which in the event of cancellation by You within less than 60 days prior to the Retreat Programme on which You are booked result in costs to GTG and additionally GTG may be required to pay compensation to cover the costs of accommodation already confirmed. In the event You cancelling Your booking in these circumstances there will be no refund of any Retreat Fee payment or part payments made and additionally we may require You to cover any costs charged to GTG by hotel Suppliers.

No replacement attendees

Each retreat place is issued to the individual named in the booking confirmation documentation and is exclusively for the use of that client only. Attendance at our Retreat event is through interview and invitation only and therefore this reservation cannot be transferred or resold to any other person under any circumstances.

Other Changes

GTG will inform You of any changes or differences to those already confirmed if these become necessary. Such changes are permitted after the agreement has been concluded where these changes are not brought about by GTG in bad faith and insofar as the changes or differences are not significant and they do not affect the overall character of the Retreat Programme.

Force Majeure

If an unforeseen force majeure event which could not have been avoided if all due care had been exercised prevents the delivery of the Retreat Programme to a major extent or endangers it or interferes with it, then either party can terminate the agreement.

Cancellation by GTG

If GTG ends the agreement for this reason, GTG shall remain entitled to the cost of the trip, save for the cost of the arrangements not used which will be reimbursed if possible.

The same terms and conditions apply to all altered arrangements as applied in respect of the original arrangements.

6 Liability

GTG's Liability

GTG is responsible for:

- delivery to You of the Retreat Programme content
- careful selection and monitoring of Suppliers
- implementation by GTG of its part into complying with the terms of Supplier contracts

GTG is not responsible for;

- accuracy of description of services provided by Suppliers before concluding the agreement
- the content of information published by GTG but provided by Suppliers or others including information published in local, hotel or other brochures, and on hotel and other travel related websites
- Services provided by Suppliers

Limitation of Liability

Contractual limitation of liability GTG's liability for loss, not being loss caused by fraud or fraudulent misrepresentation or any other loss that may not be excluded by law is limited to the cost of the Retreat Programme insofar as the loss is caused by GTG's fault or that of persons for whom GTG is responsible.

Photographs and illustrations

GTG, occasionally provides photographs and illustrations that give You a depiction of the Services offered. The purpose of these photographs and illustrations is only to provide You with a visual indication of the nature of any location, the level of accommodation and the degree of comfort, and they must not be considered to be making any representation that exceeds this purpose.

Mistakes

Despite GTG's best efforts some of the Supplier Services may be incorrectly priced and GTG is under no obligation to provide Supplier Services to You at an incorrect price, even after You have been sent confirmation of Your booking.

7 General Provisions

If GTG does not invoke one of the provisions of the General Terms and Conditions at any time this must not be interpreted as a cessation of the right to invoke it at a later date.

If any provision of these Terms and Conditions (or part of any provision) is found by any court or other authority of competent jurisdiction to be invalid, illegal or unenforceable, that provision or part provision shall, to the extent required, be deemed not to form part of this agreement with You and the validity and enforceability of the other provisions shall not be affected.

For every instance of force majeure, including but not limited to a strike by hoteliers, which leads to the suspension of any obligations in these Terms and Conditions that are affected by the force majeure event then the party affected by the force majeure event shall not be liable as a result of this inability to meet those obligations.

8 Applicable Law

These General Terms and Conditions are governed by the laws of the Republic of Ireland and You agree that the Irish Courts shall have jurisdiction to hear and determine any dispute arising from the interpretation of this agreement and any matters arising herefrom.

These Terms and Conditions came into force on 1st January 2013.